

Dear Group Flight Participant,

As your study abroad experience nears, Advantage Travel would like to wish you a safe and successful semester in Canada. In order to start your journey on a positive note, we suggest that you review and follow the tips and recommendations outlined below.

Electronic Airline Ticket

You have been issued an electronic (paperless) airline ticket. Please **do not** wait until the day of departure to review your flight itinerary. If you discover any errors, please call our office immediately at 1-800-788-1980. The same confirmation number will apply for return travel, so please do not discard it.

Luggage

The airlines have very strict policies with regards to checked and carry-on luggage, which are subject to change without notice. They have the right to charge for and/or refuse overweight, oversized or additional luggage. You are responsible for any and all luggage fees.

At the time of this writing, there are no free checked bags on your Air Canada flight.

- You may check one bag for \$25 CAD/USD each way (\$35 each way for a second bag), so long as the bag does not exceed 50lbs or 62 linear inches (length + width + height). **Do not pack your passport and/or visa, medicines or jewelry in your checked luggage. These items should be carried with you onto the aircraft.**
- You may bring one carry-on bag so long as it does not exceed 21.5" x 15.5" x 9". This bag must fit under your seat or in the overhead bin. Additional small items may be carried on board (camera, personal stereo, overcoat, handbag and/or small laptop case).

Size restrictions are strictly enforced. Information on additional luggage, overweight or oversized luggage, etc., can be found on the Air Canada website or by calling Air Canada reservations.

Air Canada 1 (888) 247-2262 [Baggage Website](#) (follow the rules for economy class)

Fees apply for most checked baggage on domestic U.S. flights. Please check the baggage policy of the domestic airline if you are flying to Boston or LaGuardia to meet the group flight. **EFFECTIVE JANUARY 2018:** Spare lithium batteries should be removed from any checked or gate-checked baggage. You should also plan to remove lithium batteries that are part of bags themselves (sometimes referred to as "smart bags"). These batteries can be transported in your carry-on baggage. Most airlines will refuse to accept any bags with non-removable lithium batteries.

Transportation Security Administration (TSA)

The TSA has specific rules on what can/cannot be brought onto an aircraft and also offers helpful tips and guidelines for travelers. For the most up to date restrictions and recommendations, please visit the Transportation Security Administration website: <https://www.tsa.gov/travel/security-screening/whatcanibring>. In addition to resulting in fees, failure to follow airline and/or TSA regulations may result in your being asked to unpack and/or repack luggage which can delay check-in and cause you to miss your flight, so please pay careful attention these guidelines.

DAY OF DEPARTURE

Students departing from BOSTON should plan to arrive at the airport at least 3 hours prior to flight departure. An N.U.in staff member will greet students near the Air Canada ticket counter in Terminal B. **For ease of identification, the N.U.in staff will be wearing N.U.in Program shirts.**

Students departing from LaGuardia should plan to arrive at the airport (Terminal B) at least 4 hours prior to flight departure. There will not be a representative at LaGuardia airport. Advantage Travel will be monitoring your departure from our office. **Once you have your boarding pass and are at the gate, please text or phone us (1.315.882.5931) with your name and check in status so that we can advise N.U.in. that you are prepared for departure. This number will be valid for the day of travel only.**

Bring your cell phone and phone charger with you (even if you won't be able to use it once you arrive overseas). It will prove invaluable if you need to communicate with us, your parents, the airlines or the N.U.*in* staff along the way.

Check-In

Online check in is not always available on group bookings. When available, online check-in opens up 24 hours prior to flight departure on the [Air Canada website](#). If you are unable (or do not wish) to check in online, please be prepared to present your confirmation number along with your passport at the airport on the day of departure. The confirmation number appears on your e-ticket itinerary.

Increased Security

Increased security measures at airports may result in long lines at airline check in counters as well as at security. You will need to allow ample time for both. It is far better to have time to spare than to risk missing your flight or be denied boarding due to late arrival.

To comply with new security requirements from the US Government, customers may be subject to additional searches and questions. Customers may be asked to turn on personal electronic or battery powered devices in order to demonstrate how they work. If, when requested, you are unable to turn your device on, you will not be able to travel with your device and/or be denied boarding. To help avoid delays to your journey please ensure you arrive at the airport with all your devices fully charged.

Federal law forbids the carriage of certain hazardous materials, such as aerosols, fireworks, and flammable liquids, aboard the aircraft. If you do not understand these restrictions, contact your airline or go to the [FAA website](#).

Delays or Cancellations

If you are delayed getting to BOSTON LOGAN airport, please contact the N.U.*in* support line at 1.617.697.8755. This number will be valid for the day of travel ONLY.

If you are delayed getting to LA GUARDIA airport, please call Advantage Travel at 1.315.882.5931. If you get the answering machine, please leave a message with your name, phone number and a brief description of your situation. Our agents will make every effort to assist you in getting to your group flight and report any changes that affect your travel plans to N.U.*in*.

Lost or Damaged Luggage

In the event you have the unfortunate experience of mishandled or missing luggage you must file a claim immediately with airline personnel. Do not leave the airport to handle the matter at a later time and be sure to save copies of any reports or claims.

Taking the time to double check everything will go a long way in making your journey a smooth and enjoyable one! Please do not hesitate to contact us if you have any questions.

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Failure to follow tips and recommendations above may cause additional fees and/or cause you to miss your flight(s). Any additional costs are solely the responsibility of the traveler; not Advantage Travel or N.U.*in*.