N.U.in Northern Ireland – Know Before You Go

The N.U.in Northern Ireland site staff are so excited for your arrival in Belfast on September 9!

In this guide you will find action items to complete before departure and information on several important topics. Please read through everything to make sure you are prepared for departure.

This guide includes information on:

- Documentation to include in your carry-on luggage
- Group flight information
- Independent traveler information
- Emergency phone numbers for day of travel
- Student accommodation address
- Suggested packing list
- Baggage suggestions

Action item: Please ensure you have the following documents in your carry on before beginning your travel to Belfast.

Be prepared to show physical copies of the following documentation to a border agent in Belfast

- Typical items include:
 - Passport with required visa documents (if applicable)
 - Proof of funds—it is unlikely students not needing a visa will be asked to show proof of their ability to financially support themselves in Belfast. But to be safe, students can print out a bank statement showing they have access to funds while abroad for food, etc. if requested by a border agent.
 - o N.U.in Letter of Enrollment (available in your app status check)
 - o Letter from host partner—this was emailed to you directly from Queen's University Belfast
 - A copy of your flight itinerary (e-ticket printed out from Advantage Travel or independent airline)

GROUP FLIGHT INFORMATION

Group Flight Preparation

- Review your itinerary: Review your e-ticket email from Advantage Travel for your flight details and
 confirmation, including baggage. (Included in your ticket is one checked bag. You are responsible for
 any additional baggage fees.) If you have questions about your itinerary, please contact Patty at
 Advantage Travel pluke@advantagecny.com
- Wear Northeastern attire: Feel free to wear Northeastern colors (Red/Black) while traveling so our site staff can find you more easily upon arrival.
- **Group Flight Delays/Cancellations:** If there is a travel delay or cancellation, you will either be contacted by Advantage Travel with new flight information OR instructed by the airline. The group flight transportation will automatically adjust to meet the new flight time(s). If you are arriving via flight connection to your group flight hub city, contact Advantage travel with any connection flight delays or cancellations (phone number below).

Group Flight Check-in

- Students should arrive on their own to the departure airport at least 4 hours before the flight departs. Please note, most international flights close the check-in process 1.5 hours prior to departure, and therefore we recommend you arrive closer to 4 hours prior.
- Check-in at the airline counter and proceed through security. You will likely be able to identify other Northeastern group flight travelers at the gate.
- If you are connecting from another city to the group flight, please follow the airlines' and airports' instructions for domestic connections.

Group Flight Arrival Information

- Upon arrival in Belfast, you will be met by N.U.in and QUB staff at the airport (the airport is small, so you will not miss them upon arrival). They will be wearing N.U.in T-shirts and easily recognizable.
- You will be responsible for ensuring your luggage is loaded into the bus, which will transport you to the QUB Residence at Elms BT9.
- Once you arrive at the Elms BT9 residence, you will be able to check into your housing with QUB staff.

INDEPENDENT TRAVELER INFORMATION

Independent Arrival Information for Ground Transportation Additions

 As communicated, if you arrive earlier or at the same time as the listed group flights above and received a confirmation email from our site staff, then you are able to take the ground transportation to the site location.

Independent Arrival for Non-Ground Transportation Travelers

- Upon arrival in Belfast, you will be able to take a taxi to QUB Residences. There is a taxi stand as you
 exit the airport, and you will ask them to take you to Elms BT9. There will also be a staffed table for all
 other students arriving to QUB should you need assistance.
- Once you arrive at the Elms BT9 residence, you will be able to check into your housing with QUB staff.
- Travel delays/cancellations for Independent Travelers: If you have a travel delay or cancellation that
 means you will arrive later than September 9 at 5:00 p.m. please inform us of your new arrival
 day/time so we can coordinate your check-in to the student residence. Please note that site staff will
 assist you with any missed Orientation content.

EMERGENCY PHONE NUMBERS FOR DAY OF TRAVEL

- If you need urgent program assistance on September 8 or 9:
 - Before departure
 - Contact your Boston-based Assistant/Associate Director (available 24/7): Rachel Portwood, <u>r.portwood@northeastern.edu</u>, +1.617.373.8535
 - o En route or Upon arrival in Belfast (available 24/7):
 - Contact your local on-site staff via the Day of Travel Phone: +44 7414603939 (Please note, this phone number is only for day-of-travel emergencies on September 9 and 10)
- For Group Flight travelers who need urgent assistance from our travel agent:
 - o Advantage Travel: +1.800.788.1980 (during normal business hours)
 - Advantage Travel: +1.315.882.5931 (emergencies outside of business hours)
- For international travel health and safety emergencies only:
 - Global Support Network: +1.857.214.5332

Student Accommodation Address

Queens Elms 78 Malone Rd Belfast BT9 5BW United Kingdom

Suggested Packing List

The Northeastern Global Experience Office suggests that all participants travel with no more than two pieces of luggage.

N.U.in Northern Ireland Packing List:

We recommend the following items specifically for students heading to Belfast:

- Sturdy, waterproof shoes
- An umbrella and/or rain jacket
- Clothes that can easily be layered
- A warmer jacket for later in the fall

Please note there will be designated supply shopping day(s) during orientation for students to purchase items for their living space, toiletries, etc. Each student room will include the following:

- Basic furniture (bed with a mattress, desk, chair, closet)
- Bedding pack with a pillow, sheet, and duvet
- Kitchen packs will include basic kitchen items to get you started (pot, pan, plate, bowl, cutlery, etc)

Please consider packing the following items as they will not be provided:

 We recommend packing one bath towel and one hand towel, as towels are not provided as part of the bedding pack. You will have the opportunity to purchase additional towels after arrival.

Baggage Suggestions: Please pack only what you can carry by yourself in one trip. Visit your airlines' baggage policies for details on baggage allowances and weight limits. Due to an increase in baggage delays, we also recommend that you:

- Pack important items (especially any medications) in your carry-on luggage.
- Pack enough clothes and toiletries for 2 days in your carry-on luggage.
- Make your checked baggage easy to distinguish by adding brightly colored baggage tags or ribbons.
- Take a photo of your bag before checking it.
- (Optional) Bag trackers are also becoming increasingly more popular.

Upon arrival, if your baggage does not arrive at baggage claim:

- 1. (Group Flight participants) Inform the Northeastern site staff at the airport that your bag has been lost or did not arrive.
- 2. (Any participant) Visit the airlines' lost baggage station and complete a claim.

As always, if you have any questions, please contact our central office in Boston at nuin@northeastern.edu or +1.617.373.6447.